

Business Administration: Information and Operations Management Terms

1. Acquisition
2. Amortization
3. Assembly line
4. Backlog
5. Backroom Costs
6. Batch size
7. Benchmarking
8. Bottle-neck
9. Building to Customer Order
10. Building to Forecast
11. Business processes
12. Business to business commerce
13. Buyback contract
14. Capacity
15. Capital investment
16. Centralization
17. Critical path
18. Customer Satisfaction
19. Decision support systems
20. Depreciation
21. Direct Labor
22. Direct Materials Purchasing
23. Distribution
24. Documentation
25. e-commerce
26. Equipment
27. Expectations
28. Fill Rate
29. Flow Time Efficiency
30. Forecast
31. Indirect Costs
32. Information system
33. Inventory
34. Just in Time
35. Layoff
36. Lean Manufacturing
37. Leveled Production
38. Little's Law
39. Lot size
40. Make to Order vs. Make to Stock
41. Mass customization
42. Multiple Sourcing
43. Net Income
44. Operations
45. Outsourcing
46. Overtime
47. Planning horizon
48. Postponement
49. Process
50. Process Analysis
51. Product development
52. Productivity
53. Project management
54. Pull System for Material Control
55. Quality
56. Queue
57. Radio frequency identification (RFID)
58. Reengineering
59. Revenue sharing contract
60. Satisfaction
61. Scheduling
62. Scrap
63. Selling and Administrative Cost
64. Service
65. Service Parts
66. Shrinkage
67. Single Piece Production
68. Supply chain
69. Telecommunication
70. Utilities
71. Value Added
72. Variability
73. Variety
74. Vendor-managed inventory (VMI)
75. Waiting time
76. Warranty
77. Work in Progress
78. Workforce
79. Yield management